



Community Connections Support Services

Is proud to offer an upcoming Mandt System Relational and Technical Training



The Mandt System®

**Event Date: September 20 2018 (Relational training) 20 trainees max
September 27 2018 (Technical training) 10 trainees max**

Location: Trail Memorial Centre 1051 Victoria Ave Trail BC – McIntyre Room

Time: 9:00 am to 5 pm both days

Relational Certification Workshop September 20, 2018

Learn and discuss Maslow's Hierarchy of Needs, The Crisis Cycle, and RADAR. Through the introduced tools and the trusted relationship the support person will learn to recognize when something has changed for the supported individual so he/she may be able to prevent escalation and/or deescalate the person before crisis is reached.

Technical Certification Workshop September 27, 2018

Learn Assist and Support techniques, Separating techniques, and Restraint techniques with the focus being on maintaining the trusted relationship with the least amount of interaction necessary for safety. Relational Certification mandatory prior to Technical Certification.

Contact Sue Clark by September 12th 2018 to register.

Sue Clark

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