

Community Connections Support Services

275 Rutland Road North
Kelowna, BC V1X 3B1
t: 250.491.2907
f: 250.491.2920

15B View Street
Nelson, BC V1L 2T9
e: mail@commconn.ca
w: www.commconn.ca

RPO PO Box 20004
Tamarack Mall
Cranbrook, BC V1C 6K5
toll free: 1-888-491-2907

Complaint Form

Fax to: 250-491-2920

Mail to: 275 Rutland Rd. North
Kelowna, B.C. V1X 3B1

Phone: 250-491-2907

On-line form: www.commconn.ca

Date:

Name:

Address:

Contact telephone:

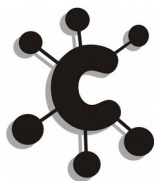
Are you...

- ☐ Someone receiving our services?
- ☐ A family member or friend of someone receiving our services?
- ☐ A concerned member of the community?
- ☐ An employee?
- ☐ Someone who contracts with us?
- ☐ A CLBC employee?
- ☐ Other?

Is this a complaint about:

- ☐ Our service delivery?
- ☐ An employment issue?
- ☐ An employee or member of our management team?
- ☐ Our policies or procedures?
- ☐ Our website?
- ☐ Other?

Summary of Complaint (please attach any supporting documents):



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How would you like to see your complaint resolved:

Complaint submitted to:

Signature:

CCSS USE ONLY	
Date Received:	
Acknowledgement:	
Action Taken:	
Date Completed:	
Documentation attached:	