



## Community Connections Support Services

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### Feedback Summary 2019

## WE HEARD YOU

### The People We Support

<i>What you told us...</i>	<i>What we did about it...</i>
That, even though you like our services, you'd like to do more mature activities and learn more, like about technology...	...so we added more activities that YOU pick and plan, and times for groups to get together to plan what YOU want to do!
That, even though we can support you with specific cultural or religious activities, you might prefer to do those with others...	...so we looked at how we can better plan to identify other things, that you WANT us to help you to do or learn!
That there are lots of ways you think your community can better meet your needs...	...so we took all your suggestions, and we are going to give them to your city for you!
That you feel transportation is one thing which can be harder for you to manage...	...so we took what you told us was hard, and we are going to give that information to the people who plan for transportation!
That you have a lot of very creative and active interests and hobbies that you want to do in your community...	...so we took the list of things you want to do in your community, and we are going to give the list to your city for you!
That you really enjoy our WE Day celebrations...	...so we are going to keep holding them every summer!
That sometimes you're not sure what to do when you aren't satisfied with our services...	...so we are looking at how we can talk more about your rights, including your right to complain about services!